# DIGITAL SIGNAGE FOR QUICK SERVICE RESTAURANTS

A customer-centric approach to digital signage using the Omnivex platform.



#### **Omnivex**®

Your contact at Omnivex for Quick Service Restaurant related inquiries:

#### **Dami Adeola**

Office: 1-(905) 695-8731

Mobile: 1-(416) 899-3541

E-mail: dadeola@omnivex.com

www.omnivex.com

### ONE PLATFORM, ENDLESS APPLICATIONS.

## Create an integrated digital signage network across your restaurants with the Omnivex platform.

Whether an individual restaurant or a large chain, digital signage can significantly enhance customer experience and improve operations. With Omnivex digital signage software, you can create a cohesive digital signage experience that encompasses the interior of your restaurant, drive-thru, and exterior.

Centralized digital signage network management ensures corporate branding standards are followed for large chains. However, the regions or individual restaurants can easily update their digital signage to reflect local languages or products. Connect your digital screens to back-end systems to ensure your digital menu boards reflect your current inventory and prices at each location.

What applications can you create with Omnivex digital signage software?

From drive-thru screens to digital menu boards to interactive kiosks to KPI dashboards, there's no limit to what you can create to help manage every aspect of your business.



## OUTDOOR SCREENS

## Grab the attention of people passing by.

Exterior digital signage helps grab attention, make mouths water, and draw in customers. Highlight new menu items, promotions, and more with stunning images and videos. Automate the changing of content to reflect various conditions, including time of day.

#### Exterior Digital Screens

Make mouths water and draw in customers with stunning images and videos of your menu items on exterior digital screens.







## DRIVE-THRU SCREENS

#### Elevate the drive-thru experience.

Digital signs in drive-thru offer numerous benefits to both customers and businesses.

#### **Enhance Customer Engagement**

Eye-catching visuals and animated menus grab attention, making it easier for your customers to browse and select their meals quickly. This not only speeds up the ordering process but also encourages upselling, as promotions and special offers can be prominently featured.

#### **Improve Order Accuracy**

With clear, digital menus, customers can see their selections accurately, reducing the likelihood of mistakes in orders. Real-time updates also allow for quick adjustments to menu items, helping avoid frustration due to inventory shortages.

#### Versatility

Digital signs can display dynamic content, adapt to different times of day, and promote seasonal items effortlessly. This flexibility aids in effective marketing and boosts sales.

#### Enhance Operational Efficiency

Remote management and updates make it easier to maintain and customize menus, reducing manual labor and minimizing downtime.





User-friendly Interactive Kiosks

> Easily build kiosks that allow your customers to selfserve. Highlight promotions, allow customized orders, and payments.



## KIOSKS

**Enable customers to self-serve.** 

Enable customers to selfserve by providing interactive ordering kiosks in your restaurant lobby. Integration with loyalty programs creates a personalized experience that highlights popular items, previous orders, or memberonly promotions. Connect with mobile phones using a simple QR code that lets customers see order status anywhere in the restaurant. Ensure menu information is always up-to-date by integrating digital menus with inventory and POS systems. Change prices, menu items, calories, and availability, quickly and easily in real-time.





# DIGITAL MENU BOARDS

Create dynamic digital menu boards.

Use HD graphics along with eyecatching videos to grab a customer's attention. Trigger visuals based on data from many sources, including calendars, clocks, sensors, and source systems such as inventory, ERP, or CRM. Additionally, ensure corporate branding is maintained while allowing individual restaurants to add local items, promotions, and more.

Have too much of one item? Easily create a flash promotion to boost its sales. Want to run a special between 2:00 and 3:00? Schedule it, and it will automatically display. Integrate social media and create an interactive experience for your guests, making your menu screens suddenly do more than display your menu.

Generate incremental revenue by selling advertising space to suppliers to promote their products.

HD Graphics and Video

Leverage stunning graphics and videos to advertise your menu items and make your customers' mouths water.

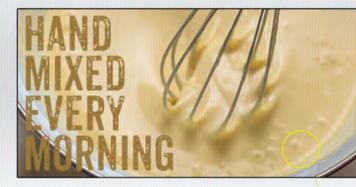
#### Push Sales by Highlighting Items

Cycle through featured items, promotions, and specials to help increase sales.





JUST \$1.79





#### Display More with Animated Menus

JUST \$1.79

\$6.95

\$5.49

Digital signage allows you to show more with animation.
Animate sections of the screen to cycle through parts of your menu, highlight items, and play promotional ads.











#### Daypart your Menus

Schedule specific menus to run at specific times of the day. An automatic transition means you don't have to worry about it.

#### Sync your Screens

With an array of screens, sync content across all screens, so promotions play at the same time.

#### Partial Screen Takeovers

Schedule important notices & promotions at key optimal times.













## ORDER PROCESSING SCREENS

#### Keep your kitchen and service staff organized.

Keep your kitchen and service staff organized with order processing screens. Identify the time orders were submitted, wait time, special requests, and more. Integrate with back-end systems and sensors.

In quick-serve restaurants have a screen visible to customers so they can see the status of their orders. Enable customers to track their order status from their mobile phone and receive a notification when the order is ready for pick-up.

> satisfaction by providing an estimated wait time. Update times as the order progresses through the fulfillment stages.

#### **Preparing**

762 638 541 543 542 436 637

435

#### **Now Serving**

759

Ready for pick-up!

540 758

#### **Highlight Wait Time**

Improve customer

#### Highlight Target Goals & Results

Highlight targets for key parts of the day, and communicate to staff.

#### TARGETS FOR: 5:00 pm - 7:00 pm

#### Lot & Lobby:

Washroom Checks:

Lot Checks:

10

6

#### **Front Counter:**

Avg Time:

Care Int:

120<sub>sec</sub>

20

#### Kitchen:

Avg Prep Time:

Waste %:

7%

**60**sec

#### **Drive-thru:**

Cars Served:

Parked Cars:

48

5

#### **ACES IN THEIR PLACES!**

#### **DRIVE-THRU:**

Orders 1: Sarah C.

Orders 2: Doug F.

Runner: Jane M.

Presenter: Sally C.

#### FRONT COUNTER:

Till 1: Dwayne M.

Till 2: Jessica S.

Till 3: Matilda R.

#### Lot & Lobby

Bobby F.

Steven B.

Kitchen:

Grill: Bobby F.

#### Variety of Data Sources

Integrate data from various sources, including ERP, CRM, inventory, POS, and BI, onto digital screens.

#### **Add Interactivity**

Incorporate a touch-screen into your solution and enable interactivity and changes on the fly.

## INTERNAL SCREENS

Share real-time KPI and inventory information.

Historically, you would track KPIs in spreadsheets or scorecards distributed monthly, quarterly, or yearly. Combine digital signage, mobile apps, and real-time data to eliminate waiting for manual reports and put KPIs at everyone's fingertips. Make adjustments and course corrections before a small problem becomes a big issue.

#### **Automate**

Create a visual KPI dashboard and automate the sharing of KPIs across your restaurants. Integrate various data sources, including CRM, ERP, inventory, BI, and more, to provide an accurate view of the state of the business.

5:00 pm \$1,145 6:00 pm \$1,350 7:00 pm \$734

#### **Customize Information**

Extend the reach of your KPIs. Customize your KPI dashboard by location, region, etc. Be confident you are sharing the correct metrics with the right people on the right screen. For example, share data such as attainment of sales targets, sales growth, popular items, and waste.



## EMPLOYEE COMMUNICATIONS

#### Make the information your employees need available - digitally.

Information is the fuel that powers organizations. Traditional channels like paper memos, emails, and company newsletters are long gone and often harm employee engagement. Instead, digital communications on digital signage, tablets, mobile phones, and more provide employees with relevant real-time information and empower them to make faster and better business decisions.

#### **News and Announcements**

Share news, announcements. policy updates, HR information, and more on internal digital screens. Customize content by location, region, country, and more. In the breakroom, share the status of KPIs, new product information, schedules, training opportunities, and more.

They want their work to be appreciated. Employee recognition is a terrific way to use digital signage. Whether by restaurant, team, or individual, digital signage can highlight accolades or other praise from social media networks.

#### Recognition

Employees want to feel valued. recent success and achievements. Additionally, content could include

#### **BURGER-OF-THE-MONTH FOR OCTOBER**

#### THE MONSTER SMASH





Performance reviews for October are scheculed and posted here and near the weekly schedule screen. If you are due for a review in October but are not scheduled, please see Darren.

3:47 pm September 14th

#### **NEW UNIFORMS ARRIVING NEXT** MONTH!

New uniform designs will be mandatory starting November 1st.

Please make sure you have given your sizes / number of uniforms required to Jeanine by the end of this week.





Performance reviews for October are scheculed and posted here and near the weekly schedule screen. If you are due for a review in October but are not scheduled, please see Darren.

3:47 pm September 14th

#### **Corporate Branding**

Use your digital signage to reinforce your corporate branding and messaging.



## SAFETY APPLICATIONS

Safety and security is essential. Digital signage is a great tool for sharing critical real-time information.

#### **Public Safety**

Digital signage provides an ideal platform for broadcasting public safety announcements and alerts to a broader audience. You can collaborate with local authorities or emergency services to disseminate vital information during natural disasters, public health emergencies, or communitywide security concerns on screens at city facilities or through a broader network.

#### **Visual Emergency Notifications**

Audio alarms are still necessary, but integrating digital signage with your audio alarms allows you to share crucial supplemental information. Highlight which exit to use, the status of an emergency situation, and provide visual direction and cues.

#### **Access Control**

Digital signage can be crucial in access control and visitor management systems, improving facility security protocols. Integrating digital displays with access control systems lets you display information about authorized personnel, visitor registration procedures, and access restrictions. This helps enforce security measures and ensures that individuals know the necessary protocols to gain entry to specific areas.

> **Provide** Information & **Instructions**

> > **Emergency screens** can provide simple instructions and directions on the route to safety.



#### **EMERGENCY**

A fire alarm has been activated in the building. Please proceed with caution and evacuate the building. Follow the emergency exit plan.

Customize emergency screens by location in facility, providing location-specific directions.

Tailor

Emergency





## NEED HELP?

From project development to project execution, our services team is there to guide you every step of the way.

The Omnivex Professional Services team is a dynamic and versatile group that excels in delivering comprehensive solutions for all your business needs. They provide top-notch project management, ensuring your initiatives are meticulously planned, executed, and monitored for optimal results. Adept at everything digital signage, our Services team can help you create captivating and professional designs that leave a lasting impression. If you need help translating your ideas into reality, our Professional Services team stands ready to act as your dedicated partner, guiding you through the process and ensuring your project is built for success.

Ask your sales rep for more information on Omnivex Professional Services.





## DIGITAL

YOUR RESTAURANT + OMNIVEX

HAPPY CUSTOMERS.

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For more information, or to arrange a demo, please contact:

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